

**Continuing Education, Inc.**  
**“Interprofessional Updates in Communication, including Legal Issues of Misconduct in Medical and Dental Healthcare”**  
**March 23 – 30 , 2024**

Saturday, March 23, 2024	6:30pm - 7:30pm	Meet and Greet, Families and Guests Invited Bolerios, Deck 6
Sunday, March 24 Oasis Conference Room The Conference Center Deck 3	<b>Time</b>	<b>Topic</b>
	9:00am – 10:00am	Update in Communication Skills Monica Broome
	10:00am – 11:00am	Advanced Communication Skills Monica Broome
	11:00am – 12 Noon	Legal and Practical Issues in Investigations Shelley Ball
	12 Noon – 1:00pm	Lunch on your own
	1:00pm - 3:00pm	Legal and Practical Issues in Complex Investigations Shelley Ball
	3:00pm – 4:00pm	Intimate Partner Violence and Human Trafficking Monica Broome
Monday, March 25 Oasis Conference Room The Conference Center Deck 3	<b>Time</b>	<b>Topic</b>
	9:00am – 11:00am	Empathic and trauma-informed investigations Shelley Ball
	11:00am – 12 Noon	Breaking Bad News Monica Broome
	12 Noon – 1:00pm	Lunch on your own
	1:00pm – 2:00pm	Motivational Interviewing Monica Broome
	2:00pm – 3:00pm	The Science of Behavior Change Monica Broome
	3:00pm – 4:00pm	Investigating Sexual Misconduct Complaints Shelley Ball
Tuesday, March 26	6:00pm - 7:00pm	Networking and Case Discussions - Schooner Bar, Deck 6
Wednesday, March 27	4:00pm - 5:00pm	Networking and Case Discussions - Schooner Bar, Deck 6
Thursday, March 28 Oasis Conference Room The Conference Center Deck 3	<b>Time</b>	<b>Topic</b>
	8:30am – 9:30am	The Neuroscience of Anger and The Angry Patient Encounter Monica Broome
	9:30am – 10:30am	Risks with Sexual Misconduct Complaints Shelley Ball
	10:30am – 11:30am	Preventing Complaints Shelley Ball
	11:30am – 12:30pm	Navigating Difficult Conversations Monica Broome
Friday, March 29	5:00pm - 6:00pm	Networking and Case Discussions - Schooner Bar, Deck 6
Saturday, March 30		Have a Safe Trip Home!