

Continuing Education, Inc.
“Quality Improvement - Tools and Workshops”
June 21 - 28, 2024

Friday, June 21, 2024	5:00pm - 6:00pm	Meet and Greet, Families and Guests Invited Boleros, Deck 4
Saturday, June 22 Serenade Conference Room Conference Center Deck 13	Time	Topic
	9:00am – 10:00am	Understanding quality improvement in healthcare and why it is important
	10:00am – 11:00am	Developing a problem and aim statement
	11:00am – 12 Noon	Developing a Key Driver Diagram
	12 Noon – 1:00pm	Lunch on your own
	1:00pm - 2:00pm	How to make it work: Project management
	2:00pm – 3:00pm	How to make it work: PDSA cycles and tests of change
	3:00pm – 4:00pm	Identifying Current Conditions
Sunday, June 23	10:00am - 11:00am	Networking and Case Discussions - La Patisserie, Deck 4
Monday, June 24	No Events Today	
Tuesday, June 25 Serenade Conference Room Conference Center Deck 13	Time	Topic
	8:30am – 9:30am	Day One Review and A3 Basics
	9:30am – 10:30am	Charter Development
	10:30am – 11:30am	Metrics and Outcomes
	11:30am – 12:30pm	Data Collection
Wednesday, June 26 Serenade Conference Room Conference Center Deck 13	Time	Topic
	9:00am – 10:00am	Data Presentation
	10:00am – 11:00am	Data Analysis
	11:00am – 12 Noon	Project Reviews
	12 Noon – 1:00pm	Lunch on your own
	1:00pm - 2:00pm	Sustainment Plan
	2:00pm – 3:00pm	Project Closure
	3:00pm – 4:00pm	Celebrating Success
Thursday, June 27	No Events Today	
Friday, June 28	Have a Safe Trip Home!	

This is a preliminary agenda: meeting times and location are subject to change.

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